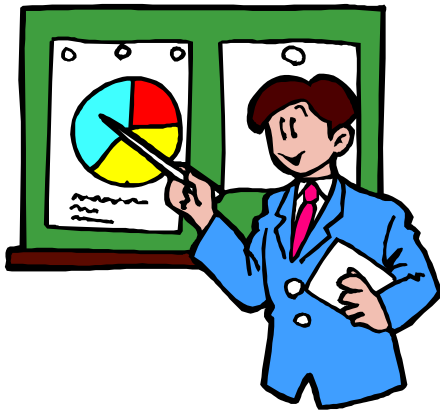


# MSS OFFERINGS

## Maintenance

- ◆ New release each year
- ◆ Enhancements and fixes as they become available
- ◆ Logged and tagged support calls
- ◆ Electronic modem support from our AS/400 to your AS/400
- ◆ Website with extensive downloadable documentation

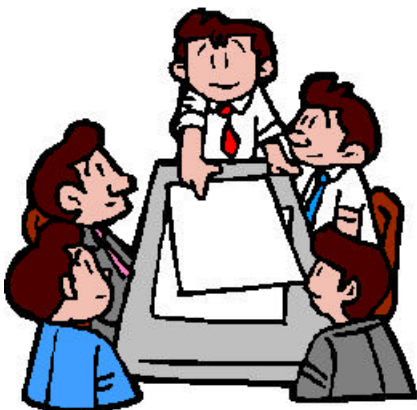


## Training

- ◆ On-site or at Our Training Center
- ◆ Application or Technical
- ◆ How-to Install New Releases and What to Watch For
- ◆ We will make You a Complete “Project Management Guru”
- ◆ “Train-the-Trainer” Sessions

## Custom Programming

- ◆ Written to Your Specifications
- ◆ Complete Project Quote, No Time and Materials
- ◆ Custom Applications or Interfaces
- ◆ Uploads and/or Downloads to PC Applications
- ◆ Custom Reports



## Project Implementation

- ◆ Understanding Current Setup
- ◆ Applying that Understanding to Your New System
- ◆ Defining Project Structure, Tasks and Databases
- ◆ Writing Reports
- ◆ Installing Interfaces to Your Current Financial Software